

**Fill in this information to identify the case:**Debtor 1 Trudie Dykes Eubanks

Debtor 2 \_\_\_\_\_

(Spouse, if filing)

United States Bankruptcy Court for the SOUTHERN District of MISSISSIPPI

Case number 25-50541-KMS**Official Form 410S2****Notice of Postpetition Mortgage Fees, Expenses, and Charges**

12/16

If the debtor's plan provides for payment of postpetition contractual installments on your claim secured by a security interest in the debtor's principal residence, you must use this form to give notice of any fees, expenses, and charges incurred after the bankruptcy filing that you assert are recoverable against the debtor or against the debtor's principal residence.

File this form as a supplement to your proof of claim. See Bankruptcy Rule 3002.1.

Name of creditor: U.S. BANK TRUST NATIONAL ASSOCIATION, NOT IN ITS INDIVIDUAL CAPACITY BUT SOLELY AS OWNER TRUSTEE FOR RCAF ACQUISITION TRUST

Court claim no. (if known): 11-1

Last 4 digits of any number you use to identify the debtor's account: 4789

Does this notice supplement a prior notice of postpetition fees, expenses, and charges?

☒ No

☐ Yes. Date of the last notice:

**Part 1: Itemize Postpetition Fees, Expenses, and Charges**

Itemize the fees, expenses, and charges incurred on the debtor's mortgage account after the petition was filed. Do not include any escrow account disbursements or any amounts previously itemized in a notice filed in this case. If the court has previously approved an amount, indicate that approval in parentheses after the date the amount was incurred.

	<u>Description</u>	<u>Date Incurred</u>		<u>Amount</u>
1	Late Charges		(1)	\$0.00
2	Non-sufficient funds (NSF) fees		(2)	\$0.00
3	Attorneys fees		(3)	\$0.00
4	Filing fee and court costs		(4)	\$0.00
5	Bankruptcy/Proof of claim fees	06/16/2025	(5)	\$250.00
6	Appraisal/Broker's Price opinion fees		(6)	\$0.00
7	Property inspection fees		(7)	\$0.00
8	Tax Advances (non-escrow)		(8)	\$0.00
9	Insurance advances (non-escrow)		(9)	\$0.00
10	Property preservation expenses		(10)	\$0.00
11	Other. Specify: Plan Review	04/18/2025	(11)	\$150.00
12	Other. Specify: Proof of Claim 410A	06/16/2025	(12)	\$100.00
13	Other. Specify:		(13)	\$0.00
14	Other. Specify:		(14)	\$0.00

The debtor or trustee may challenge whether the fees, expenses, and charges you listed are required to be paid.

See 11 U.S.C. § 1322(b)(5) and Bankruptcy Rule 3002.1.

Debtor 1 Trudie Dykes Eubanks

Print Name

Middle Name

Last Name

Case number (if known) 25-50541-KMS**Part 2: Sign Here**

The person completing this Notice must sign it. Sign and print your name and your title, if any, and state your address and telephone number.

Check the appropriate box.

☐ I am the creditor

☒ I am the creditor's authorized agent.

I declare under penalty of perjury that the information provided in this claim is true and correct to the best of my knowledge, information, and reasonable belief.

**X**/s/ Francisco Cardona

Signature

Date

July 16, 2025

Print

Francisco Cardona

First Name

Middle Name

Last Name

Title

Authorized Agent

Company

Robertson, Anschutz, Schneid, Crane & Partners, PLLC

Address

13010 Morris Road, Suite 450

Number

Street

Alpharetta

City

GA

State

30004

ZIP Code

Contact Phone

470-321-7112

Email

fcardona@raslg.com

**CERTIFICATE OF SERVICE**

**I HEREBY CERTIFY** that on July 17, 2025, I electronically filed the foregoing with the Clerk of Court using the CM/ECF system, and a true and correct copy has been served via United States Mail to the following:

Trudie Dykes Eubanks  
2516 Hwy 15  
Beaumont, MS 39423

*And via electronic mail to:*

Thomas Carl Rollins, Jr  
The Rollins Law Firm, PLLC  
PO BOX 13767  
Jackson, MS 39236

David Rawlings  
David Rawlings, Chapter 13 Trustee  
P.O. Box 566  
Hattiesburg, MS 39403

United States Trustee  
501 East Court Street  
Suite 6-430  
Jackson, MS 39201

By: /s/ Francisco Cardona

Email: fcardona@raslg.com

<b>Vendor:</b>	Robertson, Anschutz, Schneid, Crane & Partners, PLLC	<b>Regarding:</b>	Invoice Number:	
<b>Address:</b>	6409 Congress Avenue	EUBANKS TRUDIE D	Invoice Status:	Check Confirmed
	Suite 100	2516 N HWY 15	Loan No.:	
	Boca Raton, FL 33487	BEAUMONT, MS 39423	Loan Type:	Conventional
<b>Payee Code:</b>			Acquisition Date:	
<b>Vendor Contact:</b>	John Harmon		Asset No.:	
<b>Vendor Ref #:</b>			REO Loan Status:	N/A
<b>Servicer:</b>	Selene Finance -		REO Loan Status Date:	N/A
<b>Inv. ID / Cat. ID</b>		<b>Investor Loan #</b>	Referral Date :	4/18/2025
<b>Investor Name:</b>	PRETIUM-RCAP		Loan Location:	
<b>Class Code:</b>			<b>BK Case No:</b>	25-50541
<b>Entity Code:</b>			Submitted Date:	4/21/2025
<b>GSE Code:</b>			Vendor Invoice Date:	4/21/2025
<b>GSE REO Rem. Code:</b>			Paid In Full Date:	N/A
<b>HLType:</b>			Foreclosure Removal Dates:	N/A
<b>Outsource Firm:</b>	LPS Default Solutions		MS Status:	N/A
<b>Litigation Status Code:</b>			Relief Requested Date:	N/A
<b>Man Code:</b>			Protection Begin Date:	N/A
			Protection End Date:	N/A

Original Mortgage Amount: \$203,900.00  
Principal Balance as of invoice create date: \$117,071.77  
Principal Balance as of today's date: \$117,071.77

#### Bankruptcy - Bankruptcy Services - Chapter 13

Submitted	1st Reviewed	Last Reviewed	Accepted	O/S Recommend Approval	Approved	Chk Requested	Chk Confirmed	Days To Proc.
04/21/2025	05/09/2025	05/09/2025		05/09/2025	05/09/2025	05/09/2025	05/10/2025	19

Dept	Comments	Line Items	Exceptions	Edit Summary	Adj. Summary	Chronology	Quote	Service Request	Guidelines	Invoice Mapping	History	Payments	Reconciliation
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<b>Fees</b>	<b>Total:</b>	\$350.00	Invoicing Prev. Billed:	\$0.00	Exc. Loan Allow:	
<b>Costs</b>	<b>Total:</b>	\$0.00	Invoicing Prev. Billed:	\$0.00	Exc. Loan Allow:	
					Exc. Loan Total Fees/Costs Allow:	
<b>Totals</b>	<b>Inv Amt:</b>	\$350.00	<b>Prev. Billed:</b>	\$0.00	<b>Loan Total Fees/Costs Prev.Billed:</b>	\$1,957.00

#### Fees

A	O	C	Category	Subcategory	W/H	Aff. Ind.	Date	Qty	Price	Sales Tax	Orig. Billed	Adjust	Net
A		C	Attorney Fees	Plan Review Fee			04/18/25	1	\$350.00	\$0.00	\$350.00	\$0.00	\$350.00

**Note:** Bankruptcy Plan Review - BK WIP NEW- Initial Plan Review (Non PA-OH). Please note that no documents are filed with BK court for Plan Review.BK\_RECOVERABLE

#### Recoverability Change Reason:

**Service From Date:** 04/18/2025

**Service To Date:** 04/18/2025

	\$350.00	\$0.00	
<b>Invoice Total:</b>	\$350.00	\$0.00	\$350.00

Vendor: Robertson, Anschutz, Schneid, Crane & Partners, PLLC  
 Address: 6409 Congress Avenue  
 Suite 100  
 Boca Raton, FL 33487  
 Payee Code: [REDACTED]  
 Vendor Contact: Kayla DeMarco  
 Vendor Ref #: [REDACTED]  
 Servicer: Selene Finance [REDACTED]  
 Inv. ID / Cat. ID: [REDACTED]  
 Investor Name: PRETIUM-RCAF  
 Class Code:  
 Entity Code:  
 GSE Code: [REDACTED]  
 GSE REO Rem. Code:  
 HType: [REDACTED]  
 Outsource Firm: LPS Default Solutions  
 Litigation Status Code:  
 Man Code: [REDACTED]

**Regarding:**  
 EUBANKS TRUDIE D  
 2516 N HWY 15  
 BEAUMONT, MS 39423

**Investor Loan #** [REDACTED]

Invoice Number: [REDACTED]  
 Invoice Status: Check Requested [REDACTED]  
 Loan No.: [REDACTED]  
 Loan Type: Conventional  
 Acquisition Date:  
 Asset No.:  
 REO Loan Status: N/A  
 REO Loan Status Date: N/A  
 Referral Date: 5/26/2025  
 Loan Location:  
**BK Case No:** 25-50541  
 Submitted Date: 6/17/2025  
 Vendor Invoice Date: 6/17/2025  
 Paid In Full Date: N/A  
 Foreclosure Removal Date: N/A  
 MS Status: N/A  
 Relief Requested Date: N/A  
 Protection Begin Date: N/A  
 Protection End Date: N/A

**Original Mortgage Amount: \$203,900.00**  
**Principal Balance as of invoice create date: \$117,071.77**  
**Principal Balance as of today's date: \$117,071.77**

#### Bankruptcy - Bankruptcy Services - Chapter 13

Submitted	1st Reviewed	Last Reviewed	Accepted	O/S Recommend Approval	Approved	Chk Requested	Chk Confirmed	Days To Proc					
06/17/2025	06/26/2025	06/26/2025		06/26/2025	06/30/2025	06/30/2025		14					
Dept.	Comments	Line Items	Exceptions	Edit Summary	Adj. Summary	Chronology	Quote	Service Request	Guideline	Invoice Mapping	History	Payments	Reconciliation

<b>Fees</b>	Total:	\$1,200.00	Invoicing Prev. Billed:	\$350.00	Exc. Loan Allow:
<b>Costs</b>	Total:	\$0.00	Invoicing Prev. Billed:	\$0.00	Exc. Loan Allow:
					Exc. Loan Total Fees/Costs Allow:
<b>Totals</b>	<b>Inv Amt:</b>	<b>\$1,200.00</b>	<b>Prev. Billed:</b>	<b>\$350.00</b>	<b>Loan Total Fees/Costs Prev.Billed:</b>
					<b>\$2,337.00</b>

#### Fees

A	O	C	Category	Subcategory	W/H	Aff. Ind.	Date	Qty	Price	Sales Tax	Orig. Billed	Adjust	Net
A		C	Attorney Fees	Proof of Claim			06/16/25	1	\$875.00	\$0.00	\$875.00	\$0.00	\$875.00

**Note:** Bankruptcy Proof of ClaimBK\_RECOVERABLE

**Recoverability Change Reason:**

**Service From Date:** 06/16/2025

**Service To Date:** 06/16/2025

A		C	Attorney Fees	Proof of Claim			06/16/25	1	\$325.00	\$0.00	\$325.00	\$0.00	\$325.00
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**Note:** Bankruptcy Proof of Claim - Part 5 (410A) - BK WIP NEW- POC Part 5- Standard. Bankruptcy Proof of Claim - Part 5 (410A) RecoverableBK\_RECOVERABLE

**Recoverability Change Reason:**

**Service From Date:** 06/16/2025

**Service To Date:** 06/16/2025

**\$1,200.00** **\$0.00**

**Invoice Total: \$1,200.00 \$0.00 \$1,200.00**

Selene Finance LP  
P.O. Box 8619  
Philadelphia, PA 19101-8619

Temp-Return Service Requested



THOMAS CARL ROLLINS, JR, THE ROLLINS  
LAW FIRM, PLL  
PO BOX 13767  
JACKSON, MS 39236-3767





P.O. Box 8619  
Philadelphia, PA 19101-8619  
Telephone (877) 735-3637  
Fax (866) 926-5498  
[www.selenefinance.com](http://www.selenefinance.com)

Hours of Operation (CT)  
Monday - Thursday: 8 a.m. - 9 p.m.  
Friday: 8 a.m. - 5 p.m.

05/12/2025

THOMAS CARL ROLLINS, JR, THE ROLLINS LAW FIRM, PLL  
PO BOX 13767  
JACKSON, MS 39236

Re: Account #: [REDACTED]  
Mortgagor(s): TRUDIE D EUBANKS  
Property: 2516 N HWY 15, BEAUMONT, MS 39423

Dear Mortgagor(s):

**Our records indicate the above referenced account has been impacted by a bankruptcy filing. If a mortgagor has received a discharge in bankruptcy, Selene fully acknowledges that such mortgagor has no personal liability for the debt and is not attempting to collect the debt from that mortgagor personally. If the account is impacted by an active bankruptcy case, Selene fully acknowledges the automatic stay and is not attempting to collect the debt. THIS NOTICE IS FOR INFORMATIONAL PURPOSES ONLY.**

Selene Finance LP is providing a notification of the following fee assessment(s) made within the past thirty (30) days on the referenced account.

Date Assessed	Fee Description	Fee Amount
05/09/2025	Bankruptcy Attorney Fees	\$350.00

Should you have questions, please contact our Customer Service Department at (877) 768-3759 or visit our website at [www.selenefinance.com](http://www.selenefinance.com).

Sincerely,

Selene Finance LP

Selene Finance LP is a debt collector attempting to collect a debt and any information obtained will be used for that purpose.

Please note, however, that if you are in bankruptcy or received a bankruptcy discharge of this debt, this communication is not an attempt to collect the debt against you personally.

**For Servicemembers and their Dependents:** The Federal Servicemembers Civil Relief Act and certain state laws provide important protections for you, including, under most circumstances, a prohibition on foreclosure during and twelve months after the servicemember's active duty service. Selene will not foreclose on the property of a servicemember or his or her dependent during that time, except pursuant to a court order. You also may be entitled to other protections under these laws, including interest rate and fee relief. Please contact us to learn more about your rights.




P.O. Box 8619  
Philadelphia, PA 19101-8619

Telephone: (877) 735-3637  
Fax: (866) 926-5496  
www.selenefinance.com

Hours of Operation  
Monday through Thursday 8:00 am to 9:00 pm, CT; Friday 8:00  
am to 5:00 pm, CT

  
THOMAS CARL ROLLINS JR  
The Rollins Law Firm, PLL  
PO BOX 13767  
Jackson MS 39236

Re: Account Number:   
Mortgagor(s): TRUDIE D EUBANKS

Property Address: 2516 N HWY 15  
BEAUMONT, MS 39423

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For Return Service Only  
P.O. Box 8619  
Philadelphia, PA 19101-8619

THOMAS CARL ROLLINS JR  
The Rollins Law Firm, PLL  
PO BOX 13767  
Jackson MS 39236

## MORTGAGE STATEMENT

Statement Date: July 07, 2025

Online Information: [www.selenefinance.com](http://www.selenefinance.com)  
Email: [customerservice@selenefinance.com](mailto:customerservice@selenefinance.com)

### Hours of Operation:

Monday through Thursday 8:00 am to 9:00 pm, CT; Friday 8:00 am to 5:00 pm, CT

Phone: (877) 735-3637

Hearing Impaired: Call 711 or (800) 735-2989

Fax: (866) 926-5496

Payments:  
P.O. Box 660369  
Dallas, TX 75266-0369

Correspondence:  
P.O. Box 8619  
Philadelphia, PA 19101-8619

TRUDIE D EUBANKS  
Property Address:  
2516 N HWY 15  
BEAUMONT, MS 39423

Loan Number: [REDACTED]  
Payment Date: 08/01/2025  
Payment Amount: \$4,181.88

### Account Information

Outstanding Principal Balance*	\$117,071.77
Deferred Balance	\$105,886.11
Escrow Balance	-\$9,183.40
Interest Rate	3.625%
Prepayment Penalty	No

\*This is the principal balance only, not the amount required to pay your account in full.

### Explanation of Post-Petition Payment

Principal	\$169.12
Interest	\$347.15
Escrow (Taxes and Insurance)	\$529.20
Additional Monthly Amount	\$0.00
<b>Regular Monthly Payment</b>	<b>\$1,045.47</b>
Total Fees and Other Charges	\$0.00
Past Unpaid Amount	\$3,136.41
<b>Total Payment Amount</b>	<b>\$4,181.88</b>
Unapplied Funds	\$0.00

The payment amount does not include any amount that was past due at the time you filed bankruptcy. If post-petition fees are displayed on this statement, such fees may not all be recoverable. Any advances, fees or costs listed on the statement will be recoverable only if any required notices are filed with the bankruptcy court or the bankruptcy court otherwise enters an order allowing those amounts.

### Transaction Activity (06/08/25 - 07/07/25)

\*\*\* HISTORY CONTINUED ON PAGE 2 \*\*\*

Date Paid	Description	Principal	Interest	Escrow	Additional Monthly Amount	Late Fees/Other Charges	Partial Payment (Unapplied)	Total
06/30/25	BK ATTY. FEES	\$0.00	\$0.00	\$0.00	\$0.00	-\$875.00	\$0.00	-\$875.00
06/30/25	BK ATTY. FEES	\$0.00	\$0.00	\$0.00	\$0.00	-\$325.00	\$0.00	-\$325.00
07/01/25	FLOOD INSURANCE	\$0.00	\$0.00	-\$729.00	\$0.00	\$0.00	\$0.00	-\$729.00

### Bankruptcy Messages

Our records show that you are a debtor in bankruptcy. We are sending this statement to you for informational and compliance purposes only. It is not an attempt to collect a debt against you. If your bankruptcy plan requires you to send your regular monthly mortgage payments to the Trustee, you should pay the Trustee instead of us. Please contact your attorney or the Trustee if you have questions. If you want to stop receiving statements, write to us at: Selene Finance LP, Attn: Customer Service Research, P.O. Box 8279, Philadelphia, PA 19101-8279. Or you may fax us at (866) 926-5496, or email us at: [CustomerService@selenefinance.com](mailto:CustomerService@selenefinance.com).

### Past Payments Breakdown

	Paid Last Month	Paid Year to Date
Principal	\$0.00	\$0.00
Interest	\$0.00	\$0.00
Escrow (Tax and Insurance)	\$0.00	\$0.00
Other Monthly Amount	\$0.00	\$0.00
Late Fees and Other Charges	\$0.00	\$0.00
Partial Payment (Unapplied)**	\$0.00	\$0.00
<b>Total Payment</b>	<b>\$0.00</b>	<b>\$0.00</b>

### Important Messages

We have not received all mortgage payments scheduled since you filed for bankruptcy. This statement may not show recent payments you sent to the Trustee that the Trustee has not yet forwarded to us. Please contact your attorney or the Trustee if you have questions. **Partial Payments:** Any partial payments that you make are not applied to your mortgage but instead are held in an unapplied account on your mortgage. Those funds are shown in the Unapplied Balance line. If you pay the Total Payment Amount, the unapplied funds will then be applied to your mortgage.

If you are experiencing financial difficulty: See back for information about mortgage counseling assistance.

### Summary Of Amounts Past Due Before Bankruptcy Filing (Pre-Petition Arrearage)

Paid Since Last Statement	\$0.00	This box shows amounts that were past due when you filed for bankruptcy. It may also include other allowed amounts on your mortgage loan. The Trustee is sending us the payments shown here. These are separate from your regular monthly mortgage payment. Please note that if the plan has not been confirmed or the proof of claim deadline has not passed, this amount has not been finalized. Please contact your attorney or the trustee if you have questions.
Total Paid During Bankruptcy	\$0.00	
Current Balance	\$13,609.64	

For informational purposes only.

### Payment Amount

Loan Number [REDACTED]  
Borrower TRUDIE D EUBANKS  
Co-Borrower  
Payment Date 08/01/2025  
Payment Amount \$4,181.88

Please write your loan number on your check or money order.

If your bankruptcy plan requires you to send your regular monthly mortgage payments to the Trustee, do not send your payment to us. Instead, you should send your payment to the Trustee.

If you are sending us a payment, make your check payable to Selene Finance LP.

### PAYMENT COUPON

Payment Amount **\$4,181.88**

Additional Principal \$ .

Additional Escrow \$ .

Total Enclosed \$ .



P.O. Box 660369  
Dallas, TX 75266-0369

**TELEPHONE SERVICES & MAILING ADDRESSES**  
**Visit our Website at [www.selenefinance.com](http://www.selenefinance.com)**

Access your account information online! Go to [www.selenefinance.com](http://www.selenefinance.com) then click on the "Access Your Account" option. Have your loan number and social security number with you, so you are ready to enroll. To find a HUD-approved housing counseling agency in your area call (800) 568-4287 or go to [www.HUD.gov](http://www.HUD.gov) or [www.consumerfinance.gov/mortgagehelp](http://www.consumerfinance.gov/mortgagehelp).

**Payment and Correspondence Addresses**

**Payments and Bill Pay Services**

Selene Finance LP  
P. O. Box 660369  
Dallas, TX 75266-0369

**Payments Sent Overnight or Certified Mail Payments**

Lockbox Services 660369

Selene Finance  
2975 Regent Blvd, Suite 100  
Irving, TX 75063

\*Please include your loan number on the check or money order

**Payoff Checks Sent Overnight**

Selene Finance, LP  
Attention: Cashiering Department  
3501 Olympus Blvd, Suite 500  
Dallas, TX 75019

**Insurance Department (For Providing Hazard, Property & Flood Documentation)**

Selene Finance LP  
P. O. Box 461470  
San Antonio, TX 78246  
Tel: (866) 318-1084  
Fax: (866) 816-6837

**Insurance Claims Department  
(For Processing Loss Draft Claims)**

Selene Finance LP  
P. O. Box 692396  
San Antonio, TX 78269-2396  
Tel: (866) 314-0056  
Fax: (866) 557-2063

**Property Taxes**

Selene Finance LP  
Attn: Tax Department  
P. O. Box 9217  
Coppell, TX 75019  
Tel: (877) 735-3637  
Fax: (917) 826-0109

**Overnight Mail Address**

Selene Finance LP  
Attention: Customer Service Department  
3501 Olympus Blvd, Suite 500  
Dallas, TX 75019  
Tel: (877) 735-3637  
Fax: (866) 926-5496  
Hearing Impaired:  
Dial 711 or (800) 735-2989

**Customer Service Research**

A Notice of Error, Request for Information or Qualified Written Request is a request to research and correct an error regarding the serving of your mortgage, or to request specific information on your account. When submitting any of these requests to Selene, you must clearly identify the borrower name, account number, the specific error or information requested, and send to the following designated address.

Selene Finance LP  
Attn: Customer Service Research  
P. O. Box 8279  
Philadelphia, PA 19101-8279

**IMPORTANT PAYMENT INFORMATION**

You may make payments for no fee by mail, the ACH program, or online at [www.selenefinance.com](http://www.selenefinance.com).

**When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic transfer from your account or to process the payment as a check transaction.**

ACH (automated recurring payments) – Your account may qualify for ACH and payments can be automatically drafted from your bank account on a monthly basis, saving you time and money! You can enroll (or end enrollment) in this service via the Selene Finance website at [www.selenefinance.com](http://www.selenefinance.com) by clicking on the "Access Your Account" link. If you have any questions about ACH or would prefer to have an ACH application mailed to you, Selene Customer Service may be reached via the [www.selenefinance.com](http://www.selenefinance.com) website, or at (877) 735-3637 between the hours of 8:00 am to 9:00 pm Central Time Monday through Thursday, and 8:00 am to 5:00 pm Central Time on Friday.

If using overnight mail, your payment must be received by 2:00 pm, CT, Monday – Friday (excluding holidays).

If for any reason you are unable to make a payment when it is due, please contact Customer Service at the number listed above.

**IMPORTANT INFORMATION**

Selene Finance LP is a debt collector attempting to collect a debt and any information obtained will be used for that purpose.

**Bankruptcy:** Please note, however that if you are in bankruptcy or received a bankruptcy discharge of this debt, this communication is not an attempt to collect the debt against you personally. If you wish to change whether you receive these statements, you may do so by sending us a written request that indicates your desired change to the above address for **Customer Service Research**, or you may fax us at (866) 926-5496, or email us at [CustomerService@selenefinance.com](mailto:CustomerService@selenefinance.com).

**Credit Reporting:** We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

**Confirmed Successors in Interest:** If you are a confirmed successor in interest to this mortgage, unless and until you assume the mortgage loan obligation under State law, this communication is not an attempt to collect the debt from you personally.

**For Servicemembers and their Dependents:** The Federal Servicemembers Civil Relief Act and certain state laws provide important protections for you, including, under most circumstances, a prohibition on foreclosure during and twelve months after the servicemember's active duty service. Selene will not foreclose on the property of a servicemember or his or her dependent during that time, except pursuant to a court order. You also may be entitled to other protections under these laws, including interest rate and fee relief. Please contact us to learn more about your rights.

**HAS YOUR ADDRESS OR ANY OTHER INFORMATION CHANGED?**

IF SO, PLEASE COMPLETE THIS FORM AND CHECK THE BOX ☒ ON THE REVERSE SIDE

Account Number: \_\_\_\_\_ Name: \_\_\_\_\_  
First Mi Last

New Mailing Address: \_\_\_\_\_  
Street Address City State Zip Code

Home Phone Number: \_\_\_\_\_ Business Phone Number: \_\_\_\_\_

Mobile Number: \_\_\_\_\_ Email Address: \_\_\_\_\_

Date Paid	Description	Principal	Interest	Escrow	Additional Monthly Amount	Late Fees/Other Charges	Partial Payment (Unapplied)	Total
07/01/25	ESCROW ADVANCE	\$0.00	\$0.00	\$729.00	\$0.00	\$0.00	\$0.00	\$729.00

## Beware of Scams

Please beware of any person or company offering to intervene on your behalf while charging you a fee for their services. There are no fees for you to complete an application for assistance with Selene Finance LP ("Selene"). Especially in times like these, criminals will try to impersonate charities, businesses, and government agencies. Watch out for suspicious e-mails, texts, or calls that ask for personal information or ask you to make unexpected payment arrangements (e.g., pay with a gift card).

At Selene, we take our information security very seriously, and we ask that you also remain attentive to prevent fraud, and to help protect our mutual interests.

Keeping top of mind:

1. Selene does not charge a fee to complete a loss mitigation request, however this is a common representation in scams.
2. Selene will never call you to ask for your personal information (such as a full SSN, date of birth, or loan number) in an automated phone call.
3. Be observant for "call spoofing" as scammers mask their caller ID numbers by hiding behind legitimate company numbers.
4. Confirm the sender's identity before replying to email requests and before opening email attachments or clicking on links (text messages as well), even if they appear to come from a legitimate source.
5. Identify misspellings in crafted communications (e.g., company name, etc.)

Remember: We will never ask you to tell us your account username or password. If you suspect a fraud attempt, we encourage you to contact your loan resolution representative at (877) 735-3637 or email us at [CustomerService@SeleneFinance.com](mailto:CustomerService@SeleneFinance.com). We are prepared to discuss your situation and help determine the best course of action for you.